



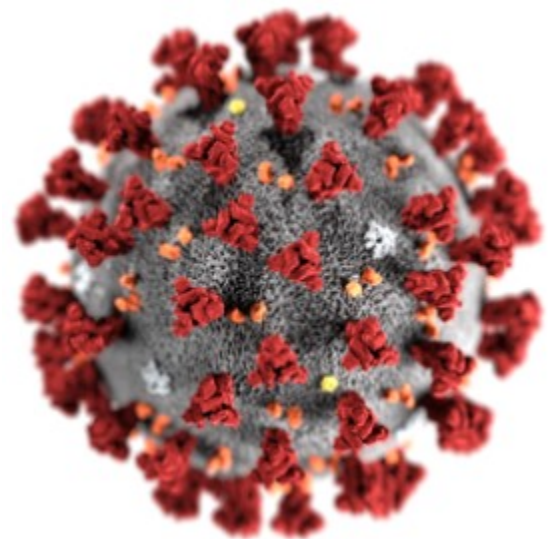
Niagara Peninsula Homes

Our Response to Coronavirus (COVID-19)

Niagara Peninsula Homes (NPH) is working with Niagara Region Public Health to monitor possible impacts of the Novel Coronavirus (COVID-19) on residents and staff and remains open as our business is considered essential. Most of the business will be conducted over the phone. Due to extra volume of calls we ask for your patience as it may be difficult getting through at this time.

What is Niagara Peninsula Homes Doing?

- We have proactively identified safety procedures and protocols to guide staff
- We are suggesting to the Boards of Directors to step up the cleaning protocols for all buildings.
- Only essential Work Orders will be addressed at this time by appointment.
- There may be cases where staff can only respond to emergencies
- All unit inspections be suspended for the time being unless deemed essential.



Stay Healthy

- Stay home if you're sick
- Clean your hands with soap or hands sanitize.
- Cover your cough or sneeze with a tissue or into your sleeve.
- Keep surfaces clean and disinfected.

Face Covering Bylaw

Face Coverings are required.

On Thursday July 23, 2020, the Niagara Regional Council passed a temporary face covering by-law (By-law 2020-46) to require residents to wear mandatory face coverings in enclosed public places, and on Regional and municipal transit during the COVID-19 pandemic.

This by-law is to help reduce the spread of COVID-19 in indoor public spaces as more businesses and services begin to reopen.



Physical Distancing Tips

Elevator Etiquette:

- Avoid overcrowding – take the stairs or wait for the next elevator
- Cover your cough, Avoid touching your face after pushing the button
- Limit the number in an elevator car to 1 Person or 1 household
- Wash with soap or sanitize your hands after leaving the elevator

Resources for More Information

Ministry of Health information sheet (available in multiple languages).

Niagara Region Public Health is the most reliable source of information about COVID-19 in Niagara.

Niagara Region Public Health COVID-19 Info-Line – calls are being answered by a nurse seven days a week from 9 a.m. to 4:15 p.m.

905-688-8248 ext. 7019

Toll-free: 1-888-505-6074

Niagara Peninsula Homes will continue to update their official website as the situation changes.